

## WARRANTY REQUEST FORM

Please complete the following warranty claim form and email/fax to Designing Fire, Inc. Please include photos when necessary for the specific warranty claims upon request. Warranty claims will be reviewed and processed within 7-10 business days upon receipt of the completed warranty claim form and required documentation to complete claims process. Customers will receive a sales order notification date for accepted warranty claims.

### DEALER / CUSTOMER INFORMATION:

Customer Name \_\_\_\_\_

Contact Person \_\_\_\_\_

PO# / Tag Name \_\_\_\_\_

### SHIP TO:

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### WARRANTY CLAIM INFORMATION:

Purchase Date \_\_\_\_\_ Warranty Claim Date \_\_\_\_\_

Lot# (located under top): \_\_\_\_\_

### Warranty Type (Check Box):

Table Top     Components     Powder Coating     Structural

### Product Description:

\_\_\_\_\_

\_\_\_\_\_

### Description of Claim:

\_\_\_\_\_

\_\_\_\_\_

### Mail, Fax, or Email to:

Designing Fire, Inc: 217 E Dakota Ave Pierre, SD 57501 | Email: [customerservice@designingfire.com](mailto:customerservice@designingfire.com) | Fax: (651) 305-6347

### Office Use Only

Warranty Claim Status:  Accepted     Not Accepted

Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Comments:

Photos Received:  Yes     No

Receipt/Proof of Purchase:  Yes     No